



Promo Perks © Program Guide

Welcome to Promo Perks©, a PromoDepot.com buyer rewards program that awards points you can redeem for free merchandise. Please take a moment to review the following information about Promo Perks©, program terms and conditions, referral guidelines and program contact information.

Promo Perks © Terms and Conditions

Eligibility

- All PromoDepot.com customers are eligible, but not required, to enroll in Promo Perks©.
- Participants are not required to enroll in the Promo Perks© program before placing an online order on PromoDepot.com; however, participants must be enrolled in Promo Perks© before online PromoDepot.com purchases are eligible for points.
- Promo Depot does not assume liability for program participation. Participants are responsible for ensuring that enrollment in the Promo Perks© buyer rewards program does not violate their own corporate policies.
- Only online orders that originate from, and are placed through, PromoDepot.com are eligible for Promo Perks© points. Orders that are not placed on PromoDepot.com are not eligible for Promo Perks© points.

Points Awards

Awards Categories		Points
Purchases	Points are awarded for online PromoDepot.com purchases (merchandise only, not including taxes or shipping)	1 point per dollar invoiced
Anniversaries	Points are awarded on account holders' Promo Perks© anniversary (for customers with at least one online order in previous 12 months)	1,000 points
Birthdays	Points are awarded on account holders' birthday (for customers with at least one online order in previous 12 months)	1,000 points
Referrals	Points are awarded for each new customer referral who places a minimum \$500 order on PromoDepot.com (see <i>Referral Guidelines</i> below)	5,000 points

- Purchase points are based only on the merchandise total, **not** including taxes and shipping.
- Purchase points are awarded on or before the 15th of the month *following* the month the merchandise is shipped and invoiced.
- Anniversary and birthday points are awarded in the month of the observed date.
- Referral points are awarded on or before the 15th of the month *following* the month that the referred customer's order is shipped and invoiced.

Redeeming Points

- To view account points balance, shop awards and redeem points, log into your account at www.award-central.com/PromoPerks/.
- Points may be redeemed as soon as they are earned.
- Participant must have a point balance sufficient to cover the point value of the redeemed merchandise.
- Promo Perks © points do not hold cash value.
- Points expire 18 months after issue.
- Points cannot be transferred among participants.
- Report point discrepancies via email only at PromoPerks@PromoDepot.com, within 45 days of a point deposit.

Redeemed Order Processing, Shipping and Returns

- Redemption orders can include multiple items.
- In-stock orders are usually processed and shipped within 72 hours of order receipt.
- Participants must pay applicable sales and/or use taxes on the value of the redeemed merchandise.
- Redeemed orders are shipped free of charge only to business or residential addresses in the continental US. No P.O. boxes.
- Rush service is not available for redeemed orders.
- Merchandise returns are accepted at no cost due to quality, damage or mistake within 30 days of receipt. Participants should call Awards Central 800.621.9745 (Monday – Friday, 9 a.m. to 6 p.m. EST) or email helpdesk@goqic.com.

Miscellaneous

- Promo Depot (or Matchpoint Marketing, LLC) reserves the right to terminate the Promo Perks© program at any time. In the event of program termination, participants will have 30 days from the termination notice to redeem accrued points.

Promo Perks © Referral Guidelines

Participants are awarded 5,000 points for qualified referrals under the following guidelines:

1. The referred customer must not be: a.) an existing Promo Depot client who has placed an order online or directly with Promo Depot in the previous 12 months; b.) a current Promo Perks© buyer rewards program participant; or c.) a registered PromoDepot.com user.
2. Points are awarded after a qualified referral's order of \$500 or more (merchandise total, not including shipping or applicable sales tax) on PromoDepot.com is shipped and invoiced.
3. To receive reward points, the referral must be submitted through the Promo Perks© website prior to the referee's first order at PromoDepot.com. Click [here](#) to be directed to the referral submission page or click on the Submit a Referral button located on the top menu bar of the Promo Perks© website.

Program Contact Information

To redeem points, log into your account www.award-central.com/PromoPerks/.

For account information or questions about the Promo Perks© buyer rewards program, contact a Promo Depot Promo Perks© representative.

Phone

800.DEPOT.01 (Monday – Friday, 8 a.m. to 5 p.m. EST)

Email

PromoPerks@PromoDepot.com (response in 24 hours during the normal business week)

For information about catalog merchandise, redeemed orders, shipping, and merchandise discrepancies, contact an Awards Central customer care representative.

Phone

800.621.9745 (Monday – Friday, 9 a.m. to 6 p.m. EST)

Email

helpdesk@goqic.com (response in 24 hours during the normal business week)

Mail

Awards Central
P.O. Box 750727
Memphis, TN
38175-0727